



Arteche PQ, Inc.
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General Terms and Conditions

All quotations and contracts, except as otherwise clearly stated in writing by Arteche PQ, Inc., are entered into under the following terms and conditions. We will supply what is clearly stated and agreed upon in our specifications.

1. Prices are F.O.B New Berlin, WI unless otherwise stated.
2. Shipping dates will be confirmed following receipt of Purchase Order. Arteche PQ is not liable for delays and/or losses to Purchaser caused by shortage of supplies, labor stoppage, riot, civil unrest, Force Majeure, or other such causes not within the Sellers control.
3. Payment terms: net 30 days with pre-approved credit.
4. All stated prices are expressed in U.S. dollars.
5. Late payments are subject to a finance charge at the rate of 1.5% per month (interest on late, unpaid balance).
6. Federal, state and local taxes, tariffs and transportation, where appropriate, will be added to the invoice.
7. Pricing, quotations, technical specifications, product information are subject to change without prior notice.
8. Shipped products are not for resale to those countries deemed restricted by the U.S. government.
9. Cancelled orders will be subject to a fee, to be determined at time of cancellation.
10. Products designed and manufactured are intended for customary service conditions and are designed to meet applicable industry standards. Where Purchaser requests Arteche PQ to manufacture equipment to Purchaser's designs, or where Purchaser supplies own components, Arteche PQ is not liable for any patent or trademark infringement, equipment performance, redesign or remanufacture of equipment.
11. Warranty
 - a. All products are warranted against manufacturing defects for a period of 12 months of useful service, not to exceed 18 months from date of invoice to customer. Manufacturer reserves the right to fully inspect and analyze the product to determine the probable cause of defect or failure.
 - b. Preventive maintenance is necessary and should be performed by qualified personnel only, on an annual basis.
 - c. Warranty will be considered void if the equipment is misused, improperly installed or applied, if unauthorized repairs or modifications are performed by the customer, installer other personnel without written authorization from Arteche PQ, Inc.
 - d. Under the terms of this warranty agreement, and for those items determined to have a manufacturing defect, manufacturer reserves the right to satisfy a valid warranty claim by any of the following methods at their discretion: repair or replace an item, issue credit for an item or to authorize and pay for a repair by a qualified facility.
 - e. Obtain a return authorization prior to returning allegedly defective equipment.
 - f. Warranty is non-transferrable and is extended to only first company of use
 - g. Transportation costs, installation or other labor is not included as part of this warranty.

Where power factor correction equipment is to be installed in a harmonic environment, appropriate data is to be included by customer for Arteche PQ review, to allow for proper equipment selection. Products quoted above may need to be amended should information provided by customer change or be incomplete. Where power factor correction equipment has been proposed, Arteche PQ makes no financial savings guarantee to user.

Arteche PQ has made its best effort to prepare and offer this quotation to meet the intent of the requirements. In the event an error was made, or if additional clarification is needed, we will provide a revised quotation.

Our products are manufactured in a facility which is registered under ISO-9000:2000. The registrar is Underwriters Laboratories (UL).

Please feel free to contact us with any questions. Thank you for the opportunity to serve.

